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| Jason Reid  Student | horizontal line Jason Reid 1292 Sunnybrae Cres Oshawa, ON L1H 8E5  647-783-3032  jasonrobertoreid@gmail,com |
| **ㅡ** **Skills** **ㅡ** Work Experience | horizontal line  **Interpersonal Skills**   * Quick learner * Proficient communication skills * Exceptional customer service * Excellent problem solving skills * Reliable and punctual * Conversational in French   **Technical Skills**   * Fluent in Microsoft Office programs * Experience in Python and Java * WHMIS certified (2018)   horizontal line Canada’s Wonderland / Entertainment Usher (Seasonal position)March 2017 - October 2017, Vaughan, ON  * Assisted guests at entertainment events by helping find seats, search for lost items, and directing them to restrooms and other key park locations. * Enhanced each guest’s enjoyment of an event by supplying the highest possible model of guest service, safety, courtesy and cleanliness at all times by providing effective and courteous crowd management as well as ensuring facilities were operated with cleanliness and smoothness in mind. * Provided technical support to guests with online inquiries via email/phone  Kids’ Foot Locker / Sales AssociateMarch 2018 - Present, Toronto, ON  * Greeted customers, responded to questions and improved customer engagement with merchandise while providing exceptional customer service. * Introduced sale promotions and loyalty opportunities to customers to help reach sales targets. * Helped achieve established store goals with hard work, dedication and commitment.  Full Force Entertainment Ltd. / Game Concession Operator August 2018, Toronto, ON  * Positively interacted with guests to increase guest participation * Ensured concession area was maintained and in a clean order throughout the day * Handled hundreds of dollars in cash daily * Answered guest inquiries to increase customer satisfaction |
| **ㅡ** Volunteer **Experience** | horizontal line COG Sabbath Keeping / Technical SupportJuly 2014 - Present, Toronto, ON  * Provided base level IT support to unspecialized personnel within the organization * Resolved members’ issues in a clear, courteous and timely manner * Created PowerPoint presentation to help members better understand information * Created a website for the organization  TOHacks / Hackathon AmbassadorMarch 2018 - June 2018, Toronto, ON  * Mentored upcoming computer science talent in several languages e.g. Java and Python * Played a key role in organizing TOHack’s first Hackathon exclusively for high-school and post-secondary students. |
| **ㅡ** **Education** | horizontal line William Lyon Mackenzie C.I.September 2015 - June 2019, North York, ON  * Enrolled in Honors Gifted Program * Enrolled in AP Computer Science course * Starter on Varsity Basketball Team * Member of Track and Field Team |
| **ㅡ** **Awards** | horizontal line  Honor Roll - Semester 1 ( 2015-present)  Excellence in Community Service Award (2016)  Canadian Scholastic Achievement League (2015)  Academic Achievement Award (2015)  Voted Time's Person of the Year (2006) |